

Full Feature Comparison

	PROFESSIONAL	UNLIMITED ENTERPRISE
USER ALLOWANCE		
Lite users: Add unlimited lite users at no extra cost, allowing you to securely share content with as many people as you like either inside or outside your organization. Lite users are able to view and download content, comment on files, discussions, tasks and whiteboards, attend meetings and use Huddle's mobile apps.	Not included	Included
FILE SHARING & DOCUMENT MANAGEMENT		
Secure cloud file storage: Store, share, back up and access files in Huddle from anywhere with an internet connection. Upload and store files for you, your team and any third parties you're working with to collaborate on in the cloud, quickly and securely.	2GB per user	5GB per user
Free access from Office suite and mobile applications: Save and upload your Office desktop documents, including Word, Excel and PowerPoint, directly from your desktop into any of your online workspaces. Sync meeting invites with Outlook and iCal. Huddle is available on iPhone, BlackBerry, Android, iPad and Playbook.	✓	✓
Folder structuring: Create your own folder and sub-folder structure to share files with team members in just a few clicks. Set read/write permissions by team on every folder.	✓	✓
Folder & file sorting: Sort your files and folders by title, size, date modified or approval status.	✓	✓
Full text file search: The application searches folders, files, media files, documents and document content.	✓	✓
File & media viewer: View videos and play audio directly in Huddle without the need to download. Supported formats include all MPEG-14 extensions, such as MP3, M4a (AAC), M4V (H.264) and MP4.	✓	✓
Notifications: Email notifications update you straight away with what is happening so you never miss a thing. Replies to notifications are automatically added to Huddle, ensuring all emails are tracked for audit/compliance purposes.	✓	✓
Reply by Email: You can reply by email to all notifications directly, and your comments are automatically added to Huddle, ensuring all emails are tracked for audit/compliance purposes.	✓	✓
Multiple file upload: Easily upload multiple files into your workspace with Huddle's simple interface. Drag and drop up to 50 files at one time.	✓	✓
Workflow/Approvals: Request and view approvals of files. See at-a-glance which users have or have not yet approved documents.	✓	✓
Full audit trail: Audit trails are automatically added every time an action takes place against each file.	✓	✓
Document versioning: Huddle manages the full version history of every file. Easily access every version of any file uploaded into Huddle. Roll back to previous versions.	✓	✓
COLLABORATION		
Workspace templates: Replicate any workspace structure, teams, permissions and tasks to fit to your business.	✓	✓
Discussions: Quickly start discussions with team members and keep all conversations and comments in one central place.	✓	✓
Whiteboards: Brainstorm with your team. Use the WYSIWYG editor to make lists, share pictures and keep up to date with information.	✓	✓
Interactive commenting (in app and via email): Comment on anything and keep the conversation going directly from Huddle, your email client or your mobile app. All your comments are stored in context and audited within Huddle.	✓	✓
Whiteboard version history: View every update to the whiteboard since the day it was started. All feedback is collected, time stamped and fully searchable.	✓	✓
Meetings: Schedule meetings and invite users. Dates are instantly entered into desktop calendar applications. Store web and phone conferencing details in Huddle so you can share them with participants and start meetings automatically.	✓	✓
Phone conferencing: Built-in phone conferencing for major geographies allow you to hold meetings online for quick and easy collaboration with colleagues, suppliers and clients.	✓	✓
Search everything: Search across files, tasks, whiteboards, discussions and people.	✓	✓
Search across all workspaces: Search is not limited to a single workspace - search across your entire business.	✓	✓

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TASK AND PROJECT MANAGEMENT		
Task assignments: Assign tasks to workspace members, easily re-assign or add others to tasks.	✓	✓
Task filters: Filter your tasks by team or individual, and by status and due date. Show only those that are either late, in progress, not started, completed, or incomplete.	✓	✓
Auto reminders: Huddle automatically follows up workspace members about tasks that are nearing the deadline.	✓	✓
Task & milestone management: Manage the progress of tasks. See what has or has not been started, finished, in progress or late. You can also comment in context against existing tasks.	✓	✓
Project overviews: View and follow overall project progress through the workspace overview page. See latest changes in the What's New feed.	✓	✓
Project calendars: View the project calendar from the overview to keep you up to date with meetings and work progress.	✓	✓
Outlook and iCal calendar integration: Automatically have tasks updated to your calendar on your desktop, phone etc.	✓	✓
Export tasks: Export all your tasks as a CSV file for further processing or project reporting.		✓
Custom task fields: Ability to add customized menus to tasks on a per workspace basis.		✓
PEOPLE MANAGEMENT		
Personal dashboard: View an aggregation of all the workspaces you are a member of, latest activity and what's important to you on your personal dashboard. Customize the look and feel with dashboard widgets.	✓	✓
Profiles: Each user in a Huddle workspace has a profile page where they can upload their picture, biography and contact details, to share with other workspace members.	✓	✓
Team grouping: Group people into teams. Allows for permissions to be set easily.	✓	✓
Privilege & permissions control: Control individual and team permissions when viewing or editing files and folders.	✓	✓
Local languages & timezones: Huddle is available multiple languages. Adjust your time zone to suit your location.	✓	✓
DEVICES, INTEGRATION AND NATIVE APPS		
Browser (IE, Safari, Chrome, Firefox): Supported on all browsers. Legacy IE support back to IE6.	✓	✓
Email client integration: Interact with your Huddle content directly from your email client. With the Huddle email integration, users can respond to a content notification via any email client and their comments will be directly added to the relevant whiteboard, discussion, file or task.	✓	✓
Microsoft Office integration: Save and upload your Office desktop documents, including Word, Excel and PowerPoint, directly from your desktop into any of your online workspaces. Sync meeting invites with Outlook and iCal.	✓	✓
Quickoffice Pro for iPhone and iPad integration: Huddle is fully integrated with Quickoffice Connect Mobile Suite for iPhone, which provides robust viewing, editing and creation of Microsoft Office Word and Excel files on the go.	✓	✓
VMWare Zimbra connector: By seamlessly connecting VMware Zimbra email with Huddle, the Huddle / VMware Zimbra connector enables people to collaborate intelligently from their inbox and enterprises have an alternative to Microsoft for communication and collaboration.	✓	✓
Xobni integration: Get Huddle with Xobni for Outlook to share files, tasks, and ideas with your contacts.	✓	✓
Google Chrome app: Manage projects, files and people directly from your Chrome web browser.	✓	✓
LinkedIn integration: Create different workspaces for different groups of connections - you decide who sees what. Keep your documents private and secure, you can access them from anywhere, anytime.	✓	✓
Android app: Handle, powered by Huddle, gives you instant access to all your Huddle workspaces, right from your Android device.	✓	✓
BlackBerry app: Huddle's BlackBerry app gives people full access to document sharing, project tasks, discussions and whiteboards, as well as a complete view of the user's personalized dashboard.	✓	✓
iPhone app: Access your documents, project tasks, discussions and whiteboards on the go, from your iPhone.	✓	✓
iPad app: Access your documents, project tasks, discussions and whiteboards on the go, from your iPad.	✓	✓

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SECURITY AND UPTIME		
256-Bit SSL encryption on file transfers: All data connections between our clients and Huddle servers are encrypted to the highest industry standards.	✓	✓
ISO27001, SSAE16/ISAE 3402 certification: Industry standard security audit and certification.	✓	✓
UK IL2, IL3 accreditation: Pan-government accreditation to IL2 via the internet, IL3 for Private Cloud.	✓	✓
Enhanced password protection: Password strength indicator.	✓	✓
99.9% uptime guarantee: The industry's highest levels of availability - across all of your workspaces, from any device, with True Uptime™ money-back guarantee. Fully redundant web servers and load balancing.		✓
Off-site backup: All data is replicated in real-time to a second location, and nightly snapshot backups are taken on a 14 day rotation.	✓	✓
Disaster recovery: In addition to off-site backup, standby servers at our secondary data centre will provide continuous service in the case of a total loss of the primary data centre. Failover to the DR site is within 15 minutes.		✓
256-Bit Encryption at rest: Encrypt all data stored within data center. (coming soon)		✓
Domain IP locking: Restrict access to view your custom domain to a range of IP addresses.		✓
Workspace IP locking: Restrict access to view individual workspaces to a range of IP addresses.		✓
CUSTOMIZATION AND INTEGRATION		
Account and workspaces branding (logo and colours): Unique, secure Huddle URL for your company, for instance https://acme.huddle.net. Brand your account login screen by adding your corporate logo. Easily customize your whole account: add a logo and change color themes. Similarly, you can also brand each and every one of your workspaces.	✓	✓
Brand customization: Our design team can help you customize the entire style of Huddle to match your corporate branding. This includes changing headers, backgrounds, fonts, link colors and themes. It also includes a customized login screen. A secure, custom URL is also included with the advanced customization.	Add-on	✓
Re-skinning: Re-skin the entire site to your corporate theme. Build entirely customized user interface and integrate into your intranet, extranet and similar.		✓
Active Directory Integration: SAML based Single Sign On via Active Directory (ADFS).		✓
Enterprise API integration support: Supports integration with Enterprise Search Applications, SharePoint, Document Management Systems (DMS), Enterprise Content Management Systems (ECMS), Records Management Systems (RMS) and similar.		✓
API access: Huddle can be fully integrated into your existing enterprise stack, including desktop applications, SharePoint and more. Use our APIs to create and migrate large volumes of users/files, automate records management and search etc.		✓
Language localization: English (UK), English (US), Bulgarian, Czech, Danish, Dutch, French, German, Greek, Italian, Japanese, Polish, Romanian, Russian, Spanish, Swedish.	✓	✓
DATA ACCESS AND ARCHIVING		
Data export tool: Admin tool for exporting all files and metadata out of Huddle into backoffice systems for archiving, record management or compliance purposes		✓
Remote data wipe on sync/device management: In case your laptop is lost or stolen, Huddle content that is synced to the device can be wiped remotely. This makes storing content in Huddle safer than storing on individual devices.		✓
SUPPORT		
Huddle Support Portal: Including access to knowledgebase, user guides, video tutorials and community forum.	✓	✓
Online ticket support: Available for all users, with a 24 hour response time.	✓	✓
1 x online training session during setup.	✓	✓
2 x additional online training sessions for user groups.		✓
Dedicated Customer Engagement Manager throughout contract.		✓
Huddle Adoption Guarantee.		✓
5 hour response time for support tickets.		✓
Quarterly account health-checks.		✓
Free access to best practice and customer user groups/seminars/annual conferences.		✓